

Substitute for form 1449/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT <i>(Use as many sheets as necessary)</i>				Complete if Known	
				Application Number	09/858,122
				Filing Date	May 15, 2001
				First Named Inventor	Katz, Steven Bruce
				Art Unit	3623
				Examiner Name	Nadja N. Chong Cruz
Sheet	1	of	3	Attorney Docket Number	021756-050600US

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number Kind Code ² (if known)			
	AA	US-6,282,656 B1	08-28-2001	Wang	
	AB	US-6,029,150 A	02-22-2000	Kravitz	
	AC	US-5,848,393 A	12-08-1998	Goodridge et al.	
	AD	US-5,712,889 A	01-27-1998	Lanzara et al.	
	AE	US-5,521,813 A	05-28-1996	Fox et al.	
	AF	US-6,363, 359 B1	03-26-2002	Gronemeyer et al.	
	AG	US-2003/0033179 A1	02-13-2003	Katz et al.	
	AH	US-2002/0178077 A1	11-28-2002	Katz et al.	
	AI	US-2002/0138316 A1	09-26-2002	Katz et al.	

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	Foreign Patent Document		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Country Code ³	Number ⁴	Kind Code ⁵ (if known)		
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NON PATENT LITERATURE DOCUMENTS				
Examiner Initials *	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.		
	AJ	Final Office Action for US Application Number 09/927,975 mailed on December 6, 2005; pages. (Copy available to the Examiner via PAIR).		
	AK	Non-Final Office Action for US Application Number 09/866,115 mailed on March 10, 2004; 7 pages. (Copy available to the Examiner via PAIR).		

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Examiner Initials *	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ⁶	
	AL	Final Office Action for US Application Number 09/866,115 mailed on September 8, 2004; 7 pages. (Copy available to the Examiner via PAIR).	<input type="checkbox"/>	
	AM	Non-Final Office Action for US Application Number 09/815,927 mailed on February 1, 2005; 31 pages. (Copy available to the Examiner via PAIR).	<input type="checkbox"/>	
	AN	Examiner Interview Summary for US Application Number 09/815,927 mailed on September 23, 2005; 2 pages. (Copy available to the Examiner via PAIR).	<input type="checkbox"/>	
	AO	"A far-reaching impact - Microsoft Windows NT gains favor with supervisory-control vendors, users," Manufacturing Systems.com, July 1996, 100-102, 104, and 106 pages.	<input type="checkbox"/>	
	AP	Aspect solutions for design, procurement & operations" Aspect 1997 Annual Report-Solutions, downloaded from http://web.archive.org/web/20000425022352/http://www.aspectdv.com/Annualreports/ar97/dpo.html , printed on August 9, 2010, 7 pages.	<input type="checkbox"/>	
	AQ	"Aspect CSM: The only one-stop solution" Aspect 1997 Annual Report -CSM Solution, downloaded from http://web.archive.org/web/20000606032117/http://www.aspectdv.com/Annualreports/ar97/csm.html , printed on August 9, 2010, 3 pages.	<input type="checkbox"/>	
	AR	"Buyer Frequently Asked Questions," Suppliermarket.com-About the Marketplace-Buyer: downloaded from http://web.archive.org/web/20000620133552/www.suppliermarket.com/public/about/faq_buyer.html , printed on August 9, 2010, 4 pages.	<input type="checkbox"/>	
	AS	"Gensym Is the Intelligent Choice," Upside, September 1996, page 102.	<input type="checkbox"/>	
	AT	"Gensym introduces G2 WebMiner for accessing and reasoning about data from the World Wide Web," Business Wire, May 15, 1996, Business Wire, Inc, Cambridge Massachusetts; 2 pages.	<input type="checkbox"/>	

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	AU	"it's about enterprise systems that deliver," Aspect 1997 Annual Report - CIO Perspective, downloaded from http://web.archive.org/web/20001031015635/http://www.aspectdv.com/Annualreports/ar97/cio.html , printed on August 9, 2010, 2 pages.			<input type="checkbox"/>
	AV	"Ingersoll-Rand paves the way for saving with CMS," Aspect 1997 Annual Report-Customer Focus Ingersoll Rand, downloaded from http://web.archive.org/web/20000607141115/http://www.aspectdv.com/Annualreports/ar97/irand.html , printed on August 9, 2010, 1 page.			<input type="checkbox"/>
	AW	"it's about reducing product cost," Aspect 1997 Annual Report – CPO Perspective, downloaded from http://web.archive.org/web/20001031015635/http://www.aspectdv.com/Annualreports/ar97/cio.html , on August 9, 2010, 2 pages.			<input type="checkbox"/>
	AX	"it's about slashing the design cycle," Aspect 1997 Annual Report – CPO Perspective, downloaded from http://web.archive.org/web/20000606100850/http://www.aspectdv.com/Annualreports/ar97/cio.html , on August 9, 2010, 2 pages.			<input type="checkbox"/>
	AY	PARKER, "Too much information? Web-based tools help managers cope," Manufacturing System.com, September 1996, 16 and 18 pages.			<input type="checkbox"/>

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